

net2phone CallMe

\$199.99

per account/per month

Your Customers Don't Want to Wait on Hold

Give your customers the ability to text you and receive a call back when someone is available to help.

Texting has now become the preferred form of contact among 90% of consumers. Stand out from the crowd and increase customer satisfaction with net2phone CallMe! It's perfect for sales, customer service, billing, and support teams with high call volumes.



Shorter
Handling Times



Higher First
Contact
Resolutions



Reduced
Abandon Rate



Improved
Customer
Satisfaction



Happier Agents



Increased
Conversion Rate
& More Sale

No More Waiting On Hold



1

Customer texts your
team to request a callback

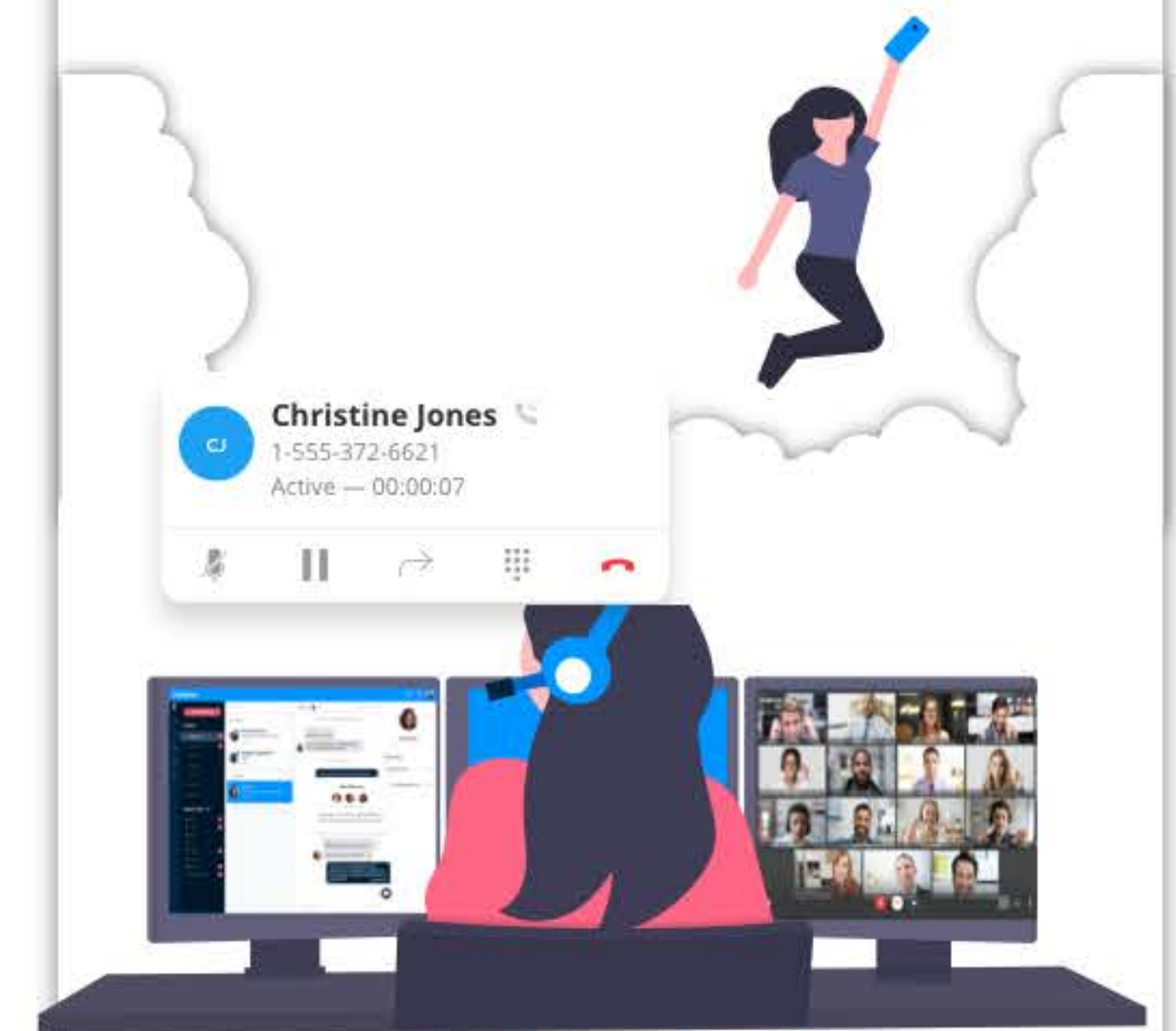
Text the Queue



2

Callback request goes into
the queue until it reaches
an available agent

Get a Call Back



3

Agent becomes available
and calls customer.